

Parkland Light & Water's COVID-19 Customer Support Programs

The following programs are available to *Parkland Light & Water's* members and customers who need assistance paying their Co-op bills due to economic hardship as the result of the COVID-19 pandemic. *Parkland Light & Water* requests that consumers with overdue bills contact PL&W's customer service at **(253) 531-5666** to make payment arrangements and/or inquire about utility billing assistance.

Pierce County Human Services Energy Assistance Program LIHEAP

Qualification is by income and household size

253-798-4328

<https://www.co.pierce.wa.us/1280/Energy-Assistance>

Pierce County Human Services

If your household received LIHEAP assistance **after October 1, 2019**, and you have been affected by COVID-19, you may be eligible for more assistance.

253-798-8700

Pierce County Human Services Veterans Assistance Programs

Pierce County Veterans Assistance Programs provides emergency assistance to qualified indigent veterans and family members.

253-798-7449

<https://www.co.pierce.wa.us/123/Veterans-Assistance-Programs>

Project Round Up

*must have applied with LIHEAP first

A fundraising effort that will help our less fortunate neighbors.

Parkland Light & Water Customers

253-531-5666

The PL&W's Board of Directors recognizes the intense impact that COVID-19 and corresponding economic changes are imposing on our neighbors. In response to the ever-increasing need in our community, the Board of Directors authorized an extension to payment arrangements and increased the annual benefit/qualifications to "Project Round-Up".

These measures have been enhanced with hopes to reach as many members/consumers as possible with the additional resources. We are here for our neighbors and are happy to be of help. Please contact our customer service for assistance or additional resources at 253-531-5666.

Please also see [here](#) for additional assistance.

*If you are a customer with **Puget Sound Energy** for gas and/or electric services, please click [here](#) for additional COVID-19 assistance